



DEPARTMENT OF VETERANS AFFAIRS
Greater Los Angeles Healthcare System
11301 Wilshire Boulevard
Los Angeles, CA 90073

July 3, 2012

In Reply Refer To: 2012-1209

The Honorable Lois Capps
Member, U.S. House of Representatives
2675 N. Ventura Road, Suite 105
Port Hueneme, CA 93041
Attn: Raymond Morua

Bakersfield Community
Based Outpatient Clinic
1801 Westwind Drive
Bakersfield, CA 93301
(661) 632-1800

Dear Congresswoman Capps:

Los Angeles Ambulatory
Care Center
351 E. Temple Street
Los Angeles, CA 90012
(213) 253-2677

Thank you for your inquiry on behalf of your constituents regarding their questions about the area to be covered by the Veterans Affairs Greater Los Angeles Healthcare System's (GLA) volunteer shuttle service between its northern clinics.

Santa Barbara Community
Based Outpatient Clinic
4440 Calle Real
Santa Barbara, CA 93110
(805) 683-1491

We are still finalizing the details of the shuttle service to ensure all of our Veterans' needs are addressed. When the shuttle service is ready for implementation, we will provide our Veterans with more information on the shuttle times and routes.

Sepulveda Ambulatory Care
Center and Nursing Home
16111 Plummer Street
North Hills, CA 91343
(818) 891-7711

Until we announce the shuttle service officially, please assure our Veterans that the shuttle service will be a free, volunteer-operated seven passenger van service running daily Monday through Friday, except on federal holidays, for Veterans with scheduled appointments at the Santa Maria and San Luis Obispo Clinics.

West Los Angeles
Healthcare Center
11301 Wilshire Boulevard
Los Angeles, CA 90073
(310) 478-3711

We plan on four routes for the shuttle service, covering the following areas:

- Alpha van: Departs from Paso Robles Vet Hall, travels north to San Miguel, west to Cambria, east to Shandon, south to Atascadero, arriving at San Luis Obispo Clinic
- Bravo van: Departs from San Luis Obispo Vet Hall, travels west to Morro Bay, east to Santa Margarita, south to Arroyo Grande, north to Santa Maria, arriving at Santa Maria Clinic
- Charlie van: Departs Santa Maria Clinic, travels north to Nipomo, west to Guadalupe/Casmalia, south to Orcutt, arriving at Santa Maria Clinic
- Delta van: Departs Lompoc Vet Hall, travels northwest to VAFB, northeast to Lompoc, east to Buellton/Solvang, north to Santa Maria, arriving at Santa Maria Clinic

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Again, we do not yet have a firm implementation date, but will apprise our Veterans of our volunteer shuttle service once it is ready to be launched. Thank you for your patience while we finalize the last details.

Should you have additional questions regarding GLA's shuttle services, please contact Ms. Marianne Davis, Chief of Voluntary Service, at (310) 268-4350, or Ms. Mary Hershey, Santa Barbara Clinic Site Manager, at (805) 683-1491 extension 469.

Sincerely,



Donna M. Beiter, R.N., M.S.N.
Director